

AMENDMENTS TO THE CLAIMS

Claims 1-31 are pending. No claims are amended, canceled, or added.

The following listing of claims replaces all prior versions, and listings of claims in the application.

Listing of Claims:

1. (Previously presented) A method for providing context-sensitive help from a first computer to a second computer for a Web-based user interface (UI) of the first computer, the method comprising:

receiving a request for context sensitive help at the first computer from the second computer, the request corresponding to a first Web page of a Web-based UI of the first computer;

responsive to receiving the request, the first computer:

determining a set of context sensitive information that corresponds to the first Web page;

generating a second Web page comprising the context sensitive information; and

providing the second Web page to the second computer for presentation.

2. (Original) A method as recited in claim 1, wherein the first computer is a server appliance.

1 3. (Original) A method as recited in claim 1, wherein generating the
2 second Web page further comprises:

3 generating the second Web page in a format that is compatible with a
4 platform of the second computer, the platform comprising a hardware platform, an
5 operating system platform, a Web browser type indication, a software version
6 indication, a preferred language indication, an intended use of the second
7 computer, and/or predetermined preferences of a user.

8
9 4. (Original) A method as recited in claim 1, before receiving the
10 request, further comprising:

11 communicating, by the first computer, a Web-based UI to the second
12 computer, the first computer being operatively coupled over a network to the
13 second computer, the Web-based UI comprising a first Web page corresponding to
14 one or more predetermined functions of the first computer.

15
16 5. (Original) A method as recited in claim 1, further comprising:
17 responsive to determining the context sensitive help information, retrieving
18 the context sensitive help information from one or more help files.

1 6. (Original) A method as recited in claim 1, before receiving the
2 request, further comprising:

3 communicating, by the first computer, a Web-based UI to the second
4 computer, the first computer being operatively coupled over a network to the
5 second computer, the Web-based UI comprising a first Web page corresponding to
6 one or more predetermined functions of the first computer, the first Web page
7 comprising a unique ID and a persistent help object that is mapped to a URL of the
8 first computer, the URL comprising the unique ID; and

9 wherein determining the context sensitive help information is based on the
10 unique ID.

11
12 7. (Original) A method as recited in claim 6:

13 wherein the URL further comprises a reference to one or more computer
14 programs on the first computer; and

15 wherein the operations of determining the context-sensitive help and
16 retrieving the context sensitive help are performed by the one or more computer
17 programs that use a server-side scripting interface.

18
19 8. (Original) A method as recited in claim 6:

20 wherein the URL further comprises a reference to one or more computer
21 programs on the first computer; and

22 wherein the operations of determining the context sensitive help and
23 retrieving the context sensitive help are performed by the one or more computer
24 programs using a server-side scripting interface that generates dynamic content.
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1 9. (Original) A computer readable medium comprising computer-
2 executable instructions for performing a method as recited in claim 1.

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4 10. (Original) A computer-readable storage medium comprising one or
5 more program modules for providing context-sensitive help for a Web-based user
6 interface (UI) of a first computer to a second computer, wherein the one or more
7 program modules comprise computer-executable instructions for:

8 receiving a request for a set of context sensitive help corresponding to a
9 Web-based UI of the first computer, the request being received at the first
10 computer, the Web-based UI corresponding to one or more functions of the first
11 computer, the Web-based UI being presented on the second computer, the first
12 computer being operatively coupled to the second computer over a network; and

13 responsive to receiving the request, the first computer:
14 generating a second Web page comprising the context-sensitive help; and
15 communicating the second Web page to the second computer for
16 presentation.

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18 11. (Original) A computer readable storage medium as recited in
19 claim 10, wherein the first computer is a server appliance.
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1 12. (Original) A computer-readable storage medium as recited in
2 claim 10, wherein generating the second Web page further comprises instructions
3 for:

4 generating the second Web page to be compatible with a platform of the
5 second computer, the platform being comprising an operating system platform, a
6 Web browser platform, a preferred language, an intended use of the second
7 computer, and/or predetermined preferences of a user.

8
9 13. (Original) A computer-readable storage medium as recited in
10 claim 10, wherein the computer-executable instructions further comprise
11 instructions for:

12 communicating, by the first computer, the Web-based UI to the second
13 computer, the first Web-based UI comprising a persistent object mapped to a set of
14 context-sensitive help that corresponds to the one or more functions.

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16 14. (Original) A computer-readable storage medium as recited in
17 claim 10, wherein the computer-executable instructions for generating the second
18 Web page further comprise instructions for retrieving the context sensitive help
19 from one or more help files.
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1 15. (Original) A computer-readable storage medium as recited in
2 claim 10, wherein the computer-executable instructions further comprise
3 instructions for:

4 communicating, by the first computer, the first Web-based UI to the second
5 computer, the first Web-based UI comprising a persistent object mapped a set of
6 parameters comprising a set of context-sensitive help corresponding to the one or
7 more functions, a URL of the first computer, and a unique ID corresponding to the
8 first Web-based UI; and

9 wherein the computer-executable instructions for receiving the request
10 further comprise instructions for:

11 receiving the request at the URL, the request comprising the unique ID; and

12 wherein the computer-executable instructions for generating the second
13 Web page further comprise instructions for:

14 identifying the context sensitive help based on the unique ID.
15

16 16. (Original) A computer-readable storage medium as recited in
17 claim 10, wherein the first Web page further comprises a reference to one or more
18 computer programs on the first computer; and wherein the computer-executable
19 instructions for generating the second Web page further comprises instructions for:

20 generating the second Web page with a server-side scripting interface for
21 generating dynamic content that is identified by the one or more computer
22 programs .
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1 17. (Original) A computer-readable storage medium as recited in
2 claim 10, wherein the first Web page further comprises a reference to one or more
3 computer programs on the first computer; and wherein the computer-executable
4 instructions for generating the second Web page further comprises instructions for:
5 generating the second Web page with a server-side scripting interface for
6 generating dynamic content that is identified by the one or more computer
7 programs.

8
9 18. (Original) A computer comprising a processor that is operatively
10 coupled to one or more computer-readable storage media as recited in claim 10,
11 the processor being configured to execute the computer program instructions.

12
13 19. (Original) A system for providing context-sensitive help for a Web-
14 based user interface (UI), the system comprising:

15 a memory comprising a set of computer-executable instructions; and
16 a processor coupled to the memory, the processor being configured to
17 execute the computer executable instructions for:

18 communicating the Web based UI to a different system for
19 presentation;

20 responsive to receiving a request for context sensitive help,
21 determining a set of context-sensitive help that corresponds to the Web-based UI;
22 and

23 communicating the context-sensitive help to the different system for
24 presentation.

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1 20. (Original) A system as recited in claim 19, wherein the Web-based
2 UI further comprises a persistent help object that is programmed, responsive to
3 user selection, to communicate a context-sensitive help request message to the
4 system.

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6 21. (Original) A system as recited in claim 19, wherein the Web-based
7 UI further comprises a persistent help object that is programmed to send, upon
8 selection, a context-sensitive help request message to a URL that identifies the
9 system.

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11 22. (Original) A system as recited in claim 19, wherein the Web-based
12 UI further comprises a persistent help object that is programmed, responsive to
13 user selection, to communicate a context-sensitive help request message to the
14 system, the context-sensitive help request message comprising a unique ID
15 corresponding to the Web-based UI, and wherein the computer-executable
16 instructions for determining further comprise instructions for:

17 identifying the context-sensitive help based on the unique ID.

18
19 23. (Original) A system as recited in claim 19, wherein the computer-
20 executable instructions for determining further comprise a server-side scripting
21 interface for returning dynamic content to the system and wherein the context-
22 sensitive help is dynamic content.

24. (Original) A system as recited in claim 23, wherein the server-side scripting interface is selected from a set of scripting interfaces comprising a Common Gateway Interface and/or an Internet Server Application Program Interface.

25. (Original) A system as recited in claim 19, wherein the computer-executable instructions further comprise instructions for:

encapsulating the context sensitive help into a Web page that is compatible with a platform of the computer selected from a combination of platforms comprising an operating system, a Web browser, and/or a language; and

wherein the computer-executable instructions for communicating further comprise instructions for:

communicating the context sensitive help embedded in the Web page.

26. (Original) A user interface embodied in a computer-readable storage medium for providing context-sensitive help for a remote user interface (UI), the user interface comprising:

a first area for displaying, on a first device, a remote UI that corresponds to a second device; and

a second area within the first area for providing a context-sensitive help control for accessing a set of context sensitive help that corresponds to the remote user interface.

27. (Original) A user interface as recited in claim 26, wherein the context-sensitive help control is a representation of a question mark.

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2 28. (Original) A user interface as recited in claim 26, wherein the
3 context-sensitive help control is mapped to a URL that comprises a unique ID that
4 corresponds to a particular Web page of the Web-based UI, the unique ID
5 referencing the context-sensitive help.

6
7 29. (Original) A user interface as recited in claim 26, wherein the
8 context-sensitive help control is mapped to a URL comprising a reference to a
9 computer program module and one or more parameters for the computer program
10 module, the one or more parameters being a combination of parameters
11 comprising a unique ID corresponding to the Web-based UI, an operating system,
12 a Web browser, a software version indication, and/or a language, the computer
13 program module and the one or more parameters being used by the second device
14 to identify, retrieve, and/or modify the context-sensitive help.

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16 30. (Original) A user interface as recited in claim 26, wherein the second
17 device is a server appliance.

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19 31. (Original) A computer comprising a processor that is operatively
20 coupled to a memory comprising computer-executable instructions for displaying
21 a user interface as recited in claim 26.
